

**DSCP SUBSISTENCE
OPERATIONAL RATIONS BUSINESS UNIT
HIGHLIGHTS
June 20, 2003**



Defense Supply Center Philadelphia

NEW DSCP COMMANDER NAMED... Army Chief of Staff General Eric K. Shinseki has announced that Army Colonel (Brigadier General Select) Raymond V. Mason, currently serving as Deputy Director for Logistics, Readiness and Requirements, J-4, The Joint Staff, will be assigned as Commander, Defense Supply Center Philadelphia, Defense Logistics Agency, Philadelphia, Pennsylvania. He will relieve Brigadier General Gary L. Border when he departs for his new billet as Deputy Chief of Staff, G-4, U.S. Army Forces Command, Fort McPherson, Georgia. BG Border was nominated for promotion to the rank of major general by the President in May. The DSCP Change of Command ceremony is scheduled to take place on September 26, 2003.



OPERATION IRAQI FREEDOM REQUISITION ACTIVITY AND SALES... The cumulative total number of requisitions as for OIF is over 10,000 and the total dollar value is over \$600 M. These numbers represent all of the three Subsistence commodities (Operational Rations, Food Service, and Produce). *(Photo: CW5 Richard Goodman)*



2003 DSCP SUBSISTENCE WORLDWIDE CUSTOMER CONFERENCE & FOOD SHOW RESCHEDULED... Due to recent world events, we have rescheduled our Worldwide Subsistence Customer Conference and Food Show. The new dates are October 7-8, 2003 at the Atlantic City Convention Center. Army Center of Excellence, Subsistence (ACES) will hold their food service meetings on October 9-10, 2003. For information regarding this year's conference and food show, please call 215-737-5300. To view photos and attendee list from last year's show please visit <http://www.dscp.dla.mil/subs/confer/2002conf.htm>. *Subsistence will be returning to the Atlantic City*

Convention Center in New Jersey (pictured above) for the 2003 Customer Conference and Food Show. (Photo: Joe Zanolle/DSCP)



NEW SUBSISTENCE SURGE AND SUSTAINMENT POLICY LETTER...Please be aware that DSCP has a new Subsistence Surge and Sustainment Policy Letter. This document outlines what elements must be included in all Subsistence contracts that have a direct impact on readiness.

The guidelines of this policy letter will assist in ensuring the combat readiness of our troops. To view the policy letter please visit this link: <http://www.dscp.dla.mil/subs/sspolicy.pdf>.



NEW DLA CUSTOMER CONTACT CALL CENTER...The main DLA Customer Contact phone number has changed. The new phone number is 1-877-DLA-CALL (352-2255) or DSN 932-7766. Beginning May 31, 2003 you will no longer be able to reach us at 800-413-6789.

SOY MILK NOTICE... All customers of Defense Supply Center Philadelphia (DSCP) Subsistence are advised that the following soy milk products have been approved for purchase:

- 8910-01-506-5239 MILK ALTERNATIVE, SHELF STABLE, soy, vanilla, fortified
- 8910-01-506-5245 MILK ALTERNATIVE, SHELF STABLE, soy, chocolate, fortified
- 8910-01-506-5249 MILK ALTERNATIVE, SHELF STABLE, soy, strawberry, fortified



All of the above are 1/2 (8 fl oz) containers of UHT aseptically processed and packaged, containing calcium and vitamins A,C,D, and B12.

You are encouraged to direct all requests for soy milk to your local Prime Vendor if requirements are minimal. If you believe you will have significant and/or recurring requirements for soy milk, we ask that you contact Barbara Selander, Inventory Management Specialist, Operational Rations Business Unit, at (215) 737-4360, DSN 444-4360, Barbara.Selander@dla.mil to discuss long-term contracting for the soy milk, similar to our contracting vehicles for UHT milk. These long-term contracts can result in considerable price savings.



OFFICE OF EMERGENCY RESPONSE (OER) SELECTS DEFENSE SUPPLY CENTER PHILADELPHIA (DSCP) TO OUTFIT EIGHTEEN DIASATER MEDICAL ASSISTANCE TEAM (DMAT) SETS...Last fall, OER selected DSCP to procure the supplies for six DMAT

Sets. OER chose DSCP due to promised 60-day delivery. On May 9, 2003, OER chose DSCP to buy an additional 18 sets. While the Medical Directorate has the lead on this

initiative, all four of the DSCP Directorates (General and Industrial, Medical, Clothing & Textiles, and Subsistence) contributed to this effort.



SUBSISTENCE INDUSTRIAL BASE

EXTENSION (IBex) Meeting... The Subsistence IBex meeting was held at TRUMP PLAZA HOTEL in Atlantic City, New Jersey, on June 10 and 11, 2003. Attendees included Defense Supply Center Philadelphia's (DSCP's) current global logistics partners, which now includes six Outside of the Continental United States (OCONUS) Prime Vendors, the Defense Logistics Agency (DLA) Liaison to the Joint Staff/J4, DSCP Subsistence representatives and

Northrop Gumman IT and CTC representatives. The purpose of the meeting was to provide a program orientation to the new participants and an overall program review/update for all attendees. A major portion of the meeting included an interaction between the participants and the program developers of the Subsistence Planning Integrated Data Enterprise System (SPIDERS). The interaction provided the developers with meaningful insight into the IBex contingency reporting and capabilities portion of SPIDERS. This direct feedback from industry and government experts was an excellent example of a true government/industry partnership and a major step towards working together to solve logistical issues and improving our wartime planning mission.



PERSONNEL CHANGES... New to the Operational Rations Business Unit is Cathy Welgoss. Cathy is working in our Product Quality Office (HROS). Her contact information is: (215) 737-3822, DSN 444-3822, email Cathy.Welgoss@dla.mil. Leaving our

business unit are Dawn Leason and John Sui. Dawn is now a Contracting Officer in the Acquisition Branch of the Produce Business Unit, while John is now a Team Leader for the Pricing Team in the Food Service Business Unit. We wish Cathy, Dawn, and John good luck in their new positions.

CONRATULATIONS TO...

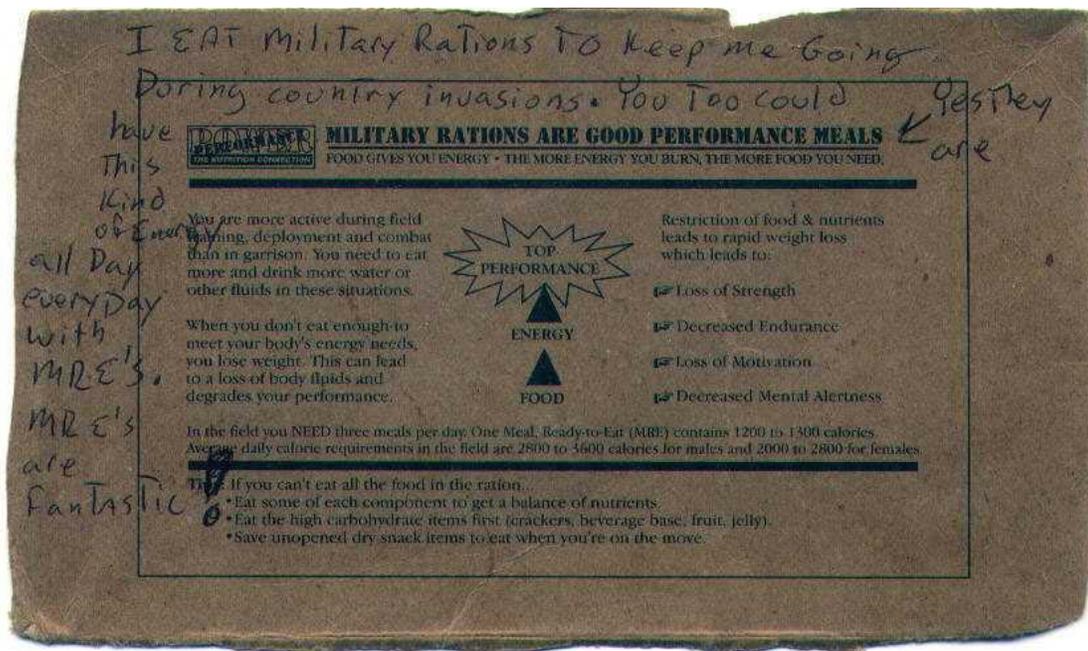
- **O.J. Hunt**, of the Product Quality Branch, and **Brian Lowry**, of the Components Section of the Individual Field Feeding Branch. O.J. and Brian were selected as winners of the prestigious 2002 Department of Defense (DOD) Packaging Excellence Award. Their award was presented at the Pentagon on April 2, 2003. This is the first time that DSCP was presented with this award.
- **Pernell Ricks** of the Assembly Section of the Individual Field Feeding Branch. On May 12, 2003, Pernell was duly elected and inducted to membership in Alpha Sigma Lambda, Zeta Beta Chapter, which is a National Honor Society for Adult Learners

in Continuing Higher Education.

- **Joanne Durante** of the Unitized Group Ration (UGR) Section of the Group Field Feeding Branch. Joanne was selected as the DSCP Subsistence Employee of the Month (Senior Category) for April 2003. Joanne was recognized for her the expertise that she brings to the UGR-Heat & Serve Program.
- All of our Operational Rations Team Members that we recognized at the 2003 Federal Executive Board (FEB) Excellence in Government Awards Program:
 - **Pernell Ricks**, Improved Federal Image (Group), Federally Employed Women (FEW) Philadelphia Chapter, BRONZE
 - **WO1 Keith Pritts**, Non-Supervisory Rookie of the Year (Individual), BRONZE
 - **O.J. Hunt**, Technical Accomplishment (Individual), BRONZE
 - **Joan Lutz**, Technical Accomplishment (Group), Directorate of Customer Operations, SILVER
 - **Marie Hurchik**, Outstanding Professional Performer (Individual), BRONZE
 - **Gary Walker**, Improved Federal Image (Individual), SILVER
 - **Carol DePrisco, Marta Blanco-Gunn, Catherine Davis, Dottie Jankiewicz, Pernell Ricks, Donald Anthony, and Marie Hurchik**, Improved Federal Image (Group), Subsistence Sensing Team, BRONZE
 - **Gary Walker**, Community Service Award (Individual), BRONZE
 - **Catherine Davis**, Community Service Award (Group), Federal Women's Program Committee, SILVER
 - **Gary Walker, WO1 Keith Pritts, and Ana Sanders**, Private Sector Involvement (Group), Operational Rations Quality Systems Audit Team (DSCP, USDA-AMS, U.S. Army Veterinary Command), BRONZE

CUSTOMER FEEDBACK ON THE MEAL, READY-TO-EAT (MRE)... We recently received a few interesting letters regarding our MRE program from our customers. Below are some excerpts from those letters.

First, we received a great note from the mother of a deployed United States Marine Corps Service Person, LCPL Elliott. The resourceful marine used the cardboard from a MRE entrée box as a postcard to his mother, Peggy Elliott, and family. He used the blank side for the postcard message and mailing information and he wrote his comments regarding the MRE on the reverse side (see photo below). Ms. Elliott wrote, "My son is a Marine in the sandbox. Your meals must be great because he has had nothing but MREs for 8 weeks and still seems *healthy* and has kept his *sense of humor*. When he didn't have stationery...he used a section of his MRE package to send me a postcard...he dropped it in the mail and the post office actually delivered it. I have a suggestion. How hard would it be to have a post card form actually printed on the carton? Label it something like "MRE GRAM." Maybe it would help to encourage guys to write home more. Sometimes breaking out paper is much in combat, but they might be able to scribble a note home while eating if they were prompted by the form." Ms. Elliot tells us that she has received subsequent cards on MRE Boxes from her son, and that she has heard from the mothers of other Marines who have also received similar "postcards." We liked Ms. Elliott's suggestion and passed it along through the proper channels.



Also, SGT Scott J. Allen, USA ARMY, sent a letter to the National Towelette Company (providers for the MRE Towelette*) saying that the moist towelette that is included in each MRE meal bag is a very valuable component. SGT Allen wrote that, "...while sitting in the dusty desert of Iraq...the feel of a clean towelette over your face to wipe away the dried on sweat and grim before trying to wipe your hands clean became a fleeting touch of civilization so far away... thank you...from all the servicemen over in Operation Iraqi Freedom ..."

We are happy to hear from our troops and appreciate the feedback. It is our hope that the work that we and our partners do has a positive impact on combat feeding and readiness. We all owe a debt of gratitude to the men and women like LCPL Elliott, SGT Allen, and their families for the sacrifices that they make to serve and protect our nation.

*We want to remind all of our customers that DSCP Operational Rations also offers the **Health and Comfort Pack (HCP) Type III**, which is a washcloth-sized personal hygiene body wipe. One case contains 44 individual packets. Each packet contains 8-10 wipes. The contents of each case are intended for use by 10 individuals (male or female). For more information, please visit this web page: <http://www.dscp.dla.mil/subs/rations/meals/hcp.htm>.

ADDITIONAL QUICK NOTES...

- We also have received positive feedback regarding the new Medical Diet Field Feeding Supplement. This new product was supplied to Field Hospitals overseas for use by patients with facial and cranial injuries. DSCP Europe, Defense Commissary Agency (DeCA) Europe in Germany, Defense Distribution Depot Europe (DDDE),

Defense Distribution Center (DDC), Prime Vendor, Food Service, and Operational Rations all worked together to support this program.

- Operational Rations recently participated in the 57th Annual Meeting and Exhibition of the Research and Development Associates (R&DA) for Military Food and Packaging Systems on May 27-29, 2003 in Palm Desert, California. Our Product Quality Office presented awards (including No Deficiencies Report on a DSCP Quality Systems Audit and Top Responders on the DSCP Mock Recall Test) to several companies: Wornick Packaging, Wornick Prepared Foods, Ameriquel Foods, Ameriquel Packaging, Zestotherm, Transpacker Services, and Sterling Foods.
 - Operational Rations and the Subsistence Directorate also recently participated in the Association of the United States Army (AUSA) Logistics Symposium on April 22-24, 2003 in Richmond, Virginia. DSCP had a joint exhibit display and was joined by six other DLA activities. Total exhibit attendance was estimated at 1,300.
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Point of Contact for the Operational Rations Business Unit Highlights is Joe Zanolle, commercial (215) 737-5648, DSN 444-5648, email Joseph.Zanolle@dla.mil.

For more information on the Operational Rations Business Unit, please access our web page at <http://www.dscp.dla.mil/subs/oprat.htm>.