



## Highlights

- DISC Inventory Locator Network (DILNET)
- Industrial Prime Vendor Contracts Awarded
- KC-135 Service Life Extension program (SLEP)
- DISC Market Place (DMART)
- The Credit Card Ordering System

*A Newsletter for Customers;  
from the DISC Industrial  
Directorate  
Volume 2 • Issue 3  
Fall 1998*

# The Toolbox

**Defense Industrial Supply Center**  
700 Robbins Ave. Philadelphia, PA 19111

## Director's Corner

### TO OUR VALUED CUSTOMERS

In the previous "Toolbox," I spelled out a case for using DLA and DISC as your preferred source of supply, and the impact failure to do so has on you and other customers, particularly during contingency and crisis situations. I also mentioned the continuous benchmarking and process reviews we're conducting to improve our support to you. I'd like to briefly highlight some of these in this article. Additional specific details regarding these efforts are elsewhere in this publication, along with POC's if you have further questions.

Commercial best practices over the past few years have evolved from a philosophy of "mass" to "velocity" and "visibility." Rather than rely on huge stock levels, with the attendant infrastructure requirements that

philosophy entails, best-in-class firms now rely on the extensive distribution network already in place, and combine just-in-time transportation systems with visibility into asset location to dramatically improve asset availability while significantly decreasing overall costs. This concept allows customers to order supplies when needed, and the supplies are delivered direct to the customer within hours or days after the order is placed. This enables customers to reduce or eliminate inventory levels, buy only the items needed, reduce or eliminate inventory spoilage or obsolescence, and reduce overall supply system costs. This concept is commonly referred to as "Prime Vendor" (PV).

PV has proven as successful within the government as it has in the commercial world. Our sister Center, Defense Supply Center Philadelphia, began exploring the concept for its commodities in 1993, the rollout over the last several years has met with great success. For example, Medical PV has decreased depot storage requirements for one major commodity by 40%. One typical customer reduced their stocked inventory lines from 4,342 to 534, reduced inventory levels from \$17.4M

to \$1.8M, reduced personnel levels from 72 to 36 FTEs, and closed six of seven warehouses! At the same time, response time improved significantly, from an average 110 days to 8 days!

So the concept works, and works very well. We've been striving very hard over the past several months to award PV contracts with our larger industrial customers, and our efforts are starting to bear fruit. Earlier this spring, we awarded our first Metals (Federal Stock Classes 95/96) PV (MPV) for Southeast CONUS to "Interstate Steel Supply Co., a Metals USA Company." Initial regional implementation sites include the Shore Intermediate Maintenance Activity (SIMA) – Norfolk; the Fleet Industrial Supply Center (FISC) – Norfolk; and the Norfolk Naval Shipyard. Additional customers are being continuously added (Marine Corps Air Station {MCAS} – Cherry Point is the latest), with the potential for over 70 Southeast region customers.

Implementation has gone very well. Customers are extremely pleased with MPV performance, contract features and services. Since initial June implementation, sales have exceeded

## 2 THE TOOLBOX

\$1M, and are expected to double that by the end of the calendar year. We're working hard to deploy MPV to other CONUS regions, as well as OCONUS, and anticipate award for these areas by December 1998.

A companion PV initiative has also been underway for our other major commodity classes – industrial fasteners (FSC 53). Initial awards were recently made for Industrial PV (IPV) support to Naval Aviation Depot (NADEP) North Island and NADEP Cherry Point to "Raytheon/E-Systems," and implementation ramp-up efforts are currently underway at those sites. We've also awarded a contract to "Science Applications International Corporation (SAIC)" to conduct baseline studies and develop potential support proposals for Warner-Robins, Oklahoma City, and Ogden Air Logistics Centers. Additional IPV efforts are underway for a number of our larger CONUS and OCONUS customers.

In addition to PV initiatives, we're exploring other vehicles for improving our support to you. We recently awarded several long-term direct vendor delivery (DVD) contracts for support of the Air Force's KC-135 Service Life Extension Program. These contracts will significantly reduce lead-times for over 900 unique, oversized, non-stocked fasteners.

Another innovation we're implementing is DISC Inventory Locator Network (DILNET, previously entitled DILS). The objective is to establish a database that gives our buyers and inventory managers, along with our customers, visibility and access into the Fastener National Commercial Distribution Network. Initial test results are tremendous, with over 1,200 awards at

an average lead time of nine days, versus the average lead time of record of 118 days!

While the efforts underway to improve support and reduce costs are necessary and prudent, our overriding focus must be to ensure support during contingency and crisis situations. To that end, all PV contracts have surge provisions, which require ramp-up and sustained support. These provisions will be tested during the life of the contract to ensure appropriate warfighter support.

In that regard, I recently directed a significant increase in manning in our Readiness and Emergency Supply Operations Center (ESOC) organizations. We're taking these personnel resources out of hide, but I believe it's critical for DISC as an organization to focus on our top priority, as well as yours – warfighter support.

We're developing these initiatives in close coordination with you, our customers. You're the reason we're here, and our sole focus is to team with you to provide you the parts and services you need, when you need it, at the best value. If you're interested in pursuing some of these initiatives with us, or have other ideas about how we can improve our support to you, give us a call.

George T. O'Neal  
Col, USAF  
Director, Industrial Directorate

## **DILNet** **DISC Inventory** **Locator Network**

In previous issues we told you about the DISC Inventory Locator Network (DILNet, previously entitled DILS). This network is a database that gives buyers and inventory managers access to a National Inventory. DILNet provides current data, competitive prices, and includes only quality vendors. It includes both stocked and non-stocked items.

There are currently ten vendors loaded in the database with over 300,000 total records of which 60,000 are unique NSNs. Over 1,200 awards have been made utilizing DILNet with an average production lead time of nine days. DILNet will soon be on the web for viewing by our customers. Customers will be able to determine if a DISC quality vendor has their needed material on-the-shelf or due-in within 30 days for those items where there is no DLA stock.

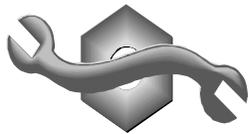
DILNet is expanding to include the DLA Requisition/NSN Data Inquiry website. This site is part of a larger project of logistics information and the DLA E-MALL. This site allows the customer to view various screens and obtain status of requisitions and NSNs. We're in the process of adding the DILNet inventory to the NSN Availability screen for DISC managed items. By utilizing this website, which contains not only DLA stock but also DILNet data, the customer will have visibility of the total inventory that DISC has access to. This will offer the customer one place to obtain true NSN availability and reinforce to them that DISC is the preferred supplier of

### 3 THE TOOLBOX

industrial hardware. Taking this a step further, we plan to have a link to the E-MALL so that, after checking stock availability through the NSN Data Query site, the customer can then click on a button to take them to the E-MALL for on-line ordering.

Efforts have begun to visit customers and demonstrate how utilizing DILNET and the DLA Requisition/NSN Data Inquiry site, with links to the E-MALL, will increase support, and provide the customer that most sought after improvement, "one-stop shopping."

POCs for this effort are Susan Samocki at (215) 697-1036, DSN 442-1036, or email [ssamocki@disc.dla.mil](mailto:ssamocki@disc.dla.mil) and Frank Madeja at (215) 697-3031, DSN 442-3031, or email [fmadeja@disc.dla.mil](mailto:fmadeja@disc.dla.mil)



## Prime Vendor Contracts Awarded

The Industrial Directorate has recently awarded two prime vendor contracts: one for Cherry Point Naval Air Depot (NADEP) and the other for the NADEP at North Island. The prime vendor selected to achieve award of both contracts is Raytheon. These exciting and innovative new contracts are designed to provide customers with the following outstanding benefits: 100% supply availability; reduced inventory costs; customer is charged for parts only as they are actually used; flexible budgeting; cost effective and innovative supply chain management on site at repair and maintenance facilities.

For further information about these promising new programs, please contact, Stephen Lucianetti at DSN 442-0503, (215) 697-0503 or, Mary Lou Van Note at, DSN 442-6258 (215) 697-6258. You may also email them at [slucianetti@disc.dla.mil](mailto:slucianetti@disc.dla.mil) or [mvanote@disc.dla.mil](mailto:mvanote@disc.dla.mil)

## Contract Awarded to Support KC 135 Overhaul

The Defense Industrial Supply Center recently awarded four long-term contracts for approximately 800 oversized fasteners to support the overhaul of the KC135 aircraft. The overhaul will be conducted at three sites—Tinker AFB, McClellan AFB and PEMCO, Inc. The fasteners will be delivered directly to these sites from the contractor.

As mentioned in a previous issue, the fasteners are unique, oversized parts not previously stocked and specifically cataloged for this project. These items will be grouped by part number and diameter, thereby reducing production lead-time. Structured as an indefinite delivery quantity contract, this contract has the ability to dovetail into our ongoing industrial prime vendor initiatives. More importantly, we have demonstrated the commitment and dedication to develop logistics solutions to meet the needs of our customer.

For more information contact Stephanie Gravitz, at DSN 442-4552, commercial, (215) 697-4552 or email, [sgravitz@disc.dla.mil](mailto:sgravitz@disc.dla.mil).

## The Defense Industrial Supply Center

## Market Place

*DISC proudly presents  
DMART open for business  
October 1<sup>st</sup>.*

[http://www.dmart.disc.dla.mil/  
dmart](http://www.dmart.disc.dla.mil/dmart)

### *The DISC Warfighter's Combat Interactive Ordering System*

**DMART** (Defense Industrial Supply Center Market Place) is a worldwide logistics combat support internet ordering system, whose primary role will be to provide over one million DISC managed items of supply to America's military forces and government agencies worldwide.

Internet communication is the way of the future, and expedient, effective communication is the key to conducting business in an ever-expanding global market. Win an eye to the future, the DISC Corporate Web Team in partnership with the ARIS and Microsoft Corporations have developed an internet application called DMART. DMART will enable DISC customers to place orders and receive status on the internet directly to and from the Standardized Automated Material Management System (SAMMS) mainframe.

In addition to the traditional capability of receiving standard military bulk orders, DMART will allow its customers to place their order as they

#### 4 THE TOOLBOX

normally would using the MILSTRIP format, or via their IMPAC Credit Card.

DMART will also provide its customers with the most up-to-date SAMMS status available, 24 hours a day, 7 days a week, whether the customer is in their office or in the field. DMART may be reached from any computer connected to a modem, anywhere, any place and at any time.

In this prototype (Phase 1) only those items under pre-existing long-term contracts (POPS) will be available for the item ordering through DMART.

DMART, in the next phase, will incorporate a convenient catalog of both our readily available items covered under pre-existing long-term contracting vehicles, and our customer-oriented commercial catalogs detailing numerous non-NSN items.

DMART's products, National Stock Numbers (NSNs), are divided into categories called departments. These departments may contain several Federal Supply Classes (FSCs). NSNs may be viewed within these FSCs. Credit card orders will be processed automatically by DMART, which will verify the customer's credit card with the bank, using ICVERIFY software.

The Defense Industrial Supply Center is located close to, and partnered with its suppliers to meet its customers' requirements. From military spare parts to prefabricated building components; whether on land, at sea or in the air, DMART will become our customers "Virtual One-Stop Shopping Service."

Your feedback is appreciated. Please send comments to our webteam at, <http://www.webteam@disc.dla.mil>

## COME TO THE MALL!!

In response to recent trends amongst our customers to disseminate government credit cards throughout their organizations, and encouraging their card holders to purchase supplies directly from vendors, DLA developed an Internet ordering system known as the DLA E-MALL. Here, military customers and other authorized users can bypass the traditional autodiv and DESEX ordering systems and go straight to one site to order from our stock or directly from vendors' electronic catalogs. The capability to order products from DLA using this method has been in existence since January 29, 1998. Future enhancements will incorporate a data base search that will link commercial contractors and other government sources of supply to customers via MILSTRIP or credit cards.

You're invited to visit the E-MALL today at <http://www.emall.dla.mil>. For more information contact, Mario Desideri or Paul Hoffmayer, at DSN 442-1385/9079. You may also email them at [mdesideri@disc.dla.mil](mailto:mdesideri@disc.dla.mil) or [phoffmayer@disc.dla.mil](mailto:phoffmayer@disc.dla.mil)

## The Credit Card Ordering System (C-COS)

For our customers who want to buy via credit card but have no access to the Internet, DISC has developed the Credit Card Ordering System (C-COS). C-COS provides our customers with 24 hours a day, 7 days a week telephone

access (via our DESEX number, DSN 442-2336, (215) 697-2336, or via the DLA toll free number, 1-877-DLA-CALL) to a commercially operated phone answering service. The telephone contractor receives the order, secures the credit card data, inputs it into the DLA E-Mall, and provides the customer with status. At time of order, the customer is notified if materiel is available for issue from one of our depots or that the materiel will be vendor supplied through a direct delivery order.

Feedback from our pre-solicitation advertising has revealed a strong interest in providing this service throughout the private sector. Currently, we are in the process of soliciting a contract for the phone answering service. In anticipation of awarding a contract, DISC is forming a Focus and Implementation team to participate in the system's test, measure its success, advertise, and propose and evaluate enhancements.

For more information contact Mario Desideri or Paul Hoffmayer, at DSN 442-1385/9079 or you can email them at [mdesideri@disc.dla.mil](mailto:mdesideri@disc.dla.mil) or [phoffmayer@disc.dla.mil](mailto:phoffmayer@disc.dla.mil)



## Video-Teleconferencing: Customer Connections

To improve customer communications, we recently purchased portable video teleconferencing units. They allow us to conduct face to face conference calls and meetings with our customers without the use of extensive travel dollars. The units are portable and may be used in any room where Integrated Services Digital Network (ISDN) lines have been installed. (ISDN is a digital

telephone service that works directly without contacting third and fourth parties and the costs are the same as routine telephone calling costs).

If you are equipped with ISDN and would like to place a call with us, we are able to receive your call either using a single ISDN line or on three wires. The three-wire system provides the most clarity and true video image. A single ISDN line relays an image that is somewhat staggered in motion but does not affect the quality of sound. Our video system is also equipped with a Document Camera which can relay video images of written material or extreme details of any small object. Our system is connected to a PC which can relay Power Point presentations, Access spreadsheets, or Excel database information. The system also comes equipped with a VCR, which can record the meeting.

For Customers without video conferencing capabilities, DISC purchased a portable video conferencing unit that customers can borrow until they purchase their own. The unit, called a Swiftsite, works on one ISDN line. In order for the equipment to work, customers must have one ISDN line that is easily accessible and one television set.

For assistance in "getting connected" please contact Bill Kuzma at DSN 442-2891, Commercial, (215) 697-2891 or email [wkuzma@disc.dla.mil](mailto:wkuzma@disc.dla.mil)



## NEW TOLL-FREE CUSTOMER NUMBER TO CONTACT DLA

### ***1-877-DLA-CALL***

DLA is pleased to announce its new Customer Support Network. Customers can now dial one toll-free number to access all of DLA's major activities. This number is 1-877-DLA-CALL, or 1-877-352-2255. By calling this number, you can access logistics information and customer information specialists at Inventory Control Points, the Defense Distribution Center, the Defense Logistics Information Service, the Defense Reutilization and Marketing Service, the Defense Contract Management Command, the Defense Automated Printing Service, and DLA Corporate Administration Offices. You can also access the National Imagery and Mapping agency through this number since DLA is handling the distribution function for that activity.

Once you call the number, brief narratives will direct you to the correct organization. In some cases, you can find what you need just by accessing the system's automated telephone/computer technology. You will also always have the option to talk to a customer information specialist. Customer information specialists are generally available from 0700-1700 Eastern Standard Time, Monday through Friday. Emergency Supply Operations Centers or Staff Duty Officers handle weekend and after-hour emergencies.

The Customer Support Network also links you directly to the Defense Emergency Supply Expert System, or DESEX, at inventory control points. This operates 24 hours a day, 365 days

a year. Through DESEX, (DSN 442-2336, (215) 697-2336) you can order, modify existing requisitions, check status of orders and check supply availability. You can also continue to contact any DLA activity directly. The DLA Support Network number (877-DLA-CALL), is designed for those customers who may not know the direct number to a particular activity or who may need assistance determining where to call.

### **Special Note for Customers Located Outside of the continental United**

**States:** AT&T provides technical support for the DLA Customer Support Network number. AT&T provides toll-free international connectivity to and from 150 countries through their international Direct Distance Dialing (ID3). DLA has researched those OCONUS locations with a significant U.S. military personnel presence and determined they are covered by ID3 service. A military ID3 cardholder can access a central switch within the host country using the ID3 card. The switch then connects internationally with the DLA number. To obtain a full function ID3 calling card or to find out additional details about AT&T long distance service, military customers should go through their normal telecommunications long-haul request/approval channels. A Request for Service (RFS) or Telecommunications Service Request will be required to obtain ID3 service via DISA/DITCO long-haul service provider. ID3 service is just one option to access the DLA 877 number. Overseas customers may have other international procedures to access CONUS commercial numbers.

**Sleeve Kits  
Now Available !!**

**A Potential Alternate  
for Oversize Fasteners**

Repair sleeves also known as (ACRES Corrosive, Repair, Enlarging, Sealing) sleeves are available in single (1/64") and double (1/32") oversize, and allow the use of the original or original size fastener, plus the sleeve. This avoids the necessity of using an oversize fastener, or increasing to the next larger diameter. The sleeves are made from A286 corrosion resistant steel which is compatible with many fasteners currently in use, as well as many aircraft structural materials, including various composites. Sleeves are available for use with nominal diameters #8 through 3/8", and are dimensioned to give a nominal metal to metal fit with standard precision fasteners.

The use of these sleeves is covered in MIL-S-85069, which states in paragraph 6.1, **Intended Use**, "The fastener sleeves covered by this specification are intended for structural and non-structural application in aerospace structures and other military equipment. The function of the sleeves is to serve as a repair procedure for holes that have become damaged, elongated, or corroded and to protect the structure in soft or brittle material. The sleeve is intended to increase the integrity of the overall joint not the strength of the individual fastener." Essentially, usage limitations are the same as those governing oversize shank fasteners, and these are defined in MIL-S-85069/1.

Additional usage information can also be found in **Technical Manual** Section

15 of (USAF) T.O. 1-1A-8 or (NAVY) NAVAIR 01-1A-8. *As with any repair operation, approval of the cognizant engineering authority is required.*

Repair sleeves are available in complete kits ordered by nominal bolt diameter and desired oversize (i.e. #10, 1/32" oversize). Each kit contains 120 to 200 sleeves, depending on the diameter ordered, and all tooling and instructions necessary to shear the sleeve to the desired grip. The sleeves are equally divided into four head styles, 100° countersunk precision head (AN426 style), 100° countersunk head (AN509 style), 100° flush shear head (NAS1097 style), and protruding head. Each sleeve is made in a one inch overall length which has been scored every 1/16", allowing each sleeve to be uniquely sheared by a break-off tool to the desired grip length. Each sleeve thus becomes a potential substitute for oversize shank fasteners of varying grips.

Bolt Diameter	1/64"	1/32"
	NSN	NSN
5/32	5305-01-455-0118	-----N/A-----
# 8	5305-01-455-0119	-----N/A-----
#10	5305-01-455-0122	5305-01-455-0101
1/4	5305-01-455-0124	5305-01-455-0109
5/16	5305-01-455-0125	5305-01-455-0112
3/8	5305-01-455-0126	5305-01-455-0115

Orders can also be made for individual sleeves without ordering the associated kit. For inquires contact, Chuck Henderson at DSN 442-6301, Commercial, (215) 697-6301, fax (215) 697-0909, or email, chenderson@disc.dla.mil.

**Don't forget to visit our Fastener Catalog Internet Web Page:**  
<http://www.disc.dla.mil/cbu/n/html>.

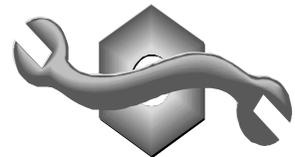
**DISC HITS THE ROAD!!!**

The Defense Industrial Supply Center, always striving to meet its objective of improving the efficiency and effectiveness of its logistical support to the warfighter, has scheduled associates from its Industrial Directorate to attend several conferences in the coming months. By attending these seminars, our associates will acquaint themselves with the latest innovative techniques from both our military and industry partners. Their aim is to gain a broad knowledge regarding any new initiatives, manufacturing improvements, logistics system enhancements, automation technologies, etc.

Our goal is to acquire this knowledge in order to improve our logistics support to you, our customers. DISC's Industrial Directorate representatives will be attending the following events.

10/12-14	AUSA Annual Meeting	DC Area
10/19-21	1 <sup>st</sup> Joint Naval Logistics	DC Area
10/29-30	DISC Industrial Suppliers' Conference	Phila. PA
11/30- 12/3	Defense Manufacturing Conference	New Orleans
1/13-14/99	Marine West 99	Camp Pendleton

For more information please contact Mike Crane at DSN 442-5710, (215) 697-5710, or email, mcrane@disc.dla.mil.



## FASTENERS ON SALE NOW!!!

Now is a great time to "stock up" on selected fasteners! The Defense Industrial Supply Center is pleased to announce a 50% reduction in the standard unit price for selected fasteners. This sale which includes selected screws, bolts, and studs, will run from July through December 1998. All you have to do is simply submit your requisition through normal channels, i.e., MILSTRIP/FEDSTRIP. You can also view the sale items by visiting <http://www.disc.dla.mil/cbu/n>

If you would like any additional information on the applicable fasteners or if you have any questions/comments about the sale, please contact the Item Manager, Robin Kirkland-Gonzales, at DSN 442-0956, Commercial (215) 697-0956, Fax DSN 442-3636, or email [rgonzales@disc.dla.mil](mailto:rgonzales@disc.dla.mil).



## CATALOGS

DISC has a number of hardcopy catalogs that cover a wide variety of industrial and general commodities. Many of these catalogs are also available at our website, [www.disc.dla.mil](http://www.disc.dla.mil). See below for a listing of some of our current catalogs and instructions to request your free copy.



## Flat Washers

DISC-J, one of our fastener commodity business units, has developed this technical reference catalog for the purpose of informing various engineering/design activities, both military and civilian, of the fastener products available within the Federal Supply System. The flat washers listed include any which are described with the following properties:

- Carbon Steel
- Alloy Steel
- Corrosion Resistant Steel (CRES)
- Cadmium Plate
- Passivation
- Anodize

Please contact James McMullen at DSN 442-0502, Commercial (215) 697-0502, fax DSN 442- 3648, or email, [jmcmullen@disc.dla.mil](mailto:jmcmullen@disc.dla.mil)

## Cap Screw Catalog FSC 5305

The first edition of a Grade 8 Hex Head Cap Screw catalog contains part numbers, NSNs and characteristics of over 600 various size screws. To receive a free copy and to add yourself to our mailing list, call DSN 442-3791 or fax your request to DSN 442-0909; or email to [eadamchick@disc.dla.mil](mailto:eadamchick@disc.dla.mil)

## Bolt Catalog FSC 5306

Now in its 2<sup>nd</sup> edition, this popular bolt catalog contains part numbers, NSNs and characteristics of over 2,000 various size and material grade hex head machine bolts. To receive a free copy and to add yourself to our mailing list, call DSN 442-3791 or fax your request to DSN 442-0909; or email to [eadamchick@disc.dla.mil](mailto:eadamchick@disc.dla.mil)

## Metals And Metal Products

For a complete listing of all our items in FSCs 95 and 96, you can request our new and improved catalog by calling Maureen Atwell at DSN 442-1046, Commercial (215) 697-1046 or E-mailing her at, [bulkmetals@disc.dla.mil](mailto:bulkmetals@disc.dla.mil)



## Visit DISC's Home Page

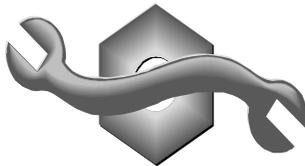
The DISC Home page located at <http://www.disc.dla.mil/dischome.html> lists all the information you'll need about our products and services. It includes the mission and structure of the organization as well as points of contact and ordering information. There you can identify all of our commodities and find answers to specific questions. You will also find information regarding Federal Supply Class transfers and other DLA web servers.

## Customer Support



At DISC/DSCP Customer support is provided worldwide. This service is divided into three separate functional segments; land, sea and air. Each group will assist your activity according to your functional needs. If, for instance, you were calling from a naval facility but are working on naval aircraft, your point of contact would be the air team. Listed below are points of contact for each team.

For **Emergency** calls on high priority requisitions, contact MAJ Betty Yarbrough, USA, at DSN 442-6584, (215) 697-6584 or email [esoc@disc.dla.mil](mailto:esoc@disc.dla.mil)



## DISC-AC INDUSTRIAL CUSTOMER SUPPORT

Tony Cosenza (x4587)  
Chief, Customer Support

LTC Paul Diamonti,  
Chief, Readiness Officer, x0260

Major John Snow, x6433

### Air Team: DISC-ACA

LtCol Sheila Michalke, x9240  
MAJ Keith Greene, x0362  
Michael Garfield, x0645  
John Guy, x6913  
Genny Popson, x0210  
Lisa Houston, x9210  
Bea Ross, x3501  
Tammy Worsley, x9241  
Pat D'Amico, x3671  
Joan Stott, x3698  
Donald Smallwood, x0361

### Land Team: DISC-ACL

Ed Dixon, x6973  
Mike Mazarella, x0252  
Margaret Marlette, x2266  
Dolores McCoy, x0257

### Sea Team: DISC-ACS

LCDR Mark Polca, x4509  
Dorothy Abrams, x0251  
Ave Gracey, x3051

Art Dawe (FMS) x3911  
MaryEllen Long, x9259  
Dan Moody, x3005  
Phyllis Washington (FMS) x9262

### AMC Representative

Debbie Chase x9274



### The **Toolbox**

Published quarterly by the Industrial Business Office, Defense Industrial Supply Center.

Articles are written to provide customers with useful information about DISC products and services.

We encourage letters, feedback and questions from our readers.

Questions or requests for additional copies, contact Pat Skowrya, at DSN 442-6126, (215) 697-6126, or email [pskowrya@disc.dla.mil](mailto:pskowrya@disc.dla.mil)

### **DISC Exchanges**

Commercial Phone Line: (215) 697-xxxx  
Military Phone Line: DSN 442-xxxx

Did you miss/misplace past issues of the Toolbox? We post back issues on our website, Visit

<http://www.disc.dla.mil/Industrial>